



Title: Facility Cleaning and Services Technician

Location: Worcester, MA

Reports to: Operations

Join our team! At Mustang Bio we are driven by people. The patients we serve and the team we are building are the driving forces behind our mission to deliver life-changing first-in-class cell and gene therapies to patients with genetic diseases and aggressive forms of cancer.

Overview:

The cleaning team maintains site clean rooms and laboratory space at a high level of readiness. This work is performed while gowned and in controlled clean room environments where particulate, temperatures, relative humidity, and room pressure are closely managed to specified limits. This Operations team position, reporting to the Facility Engineer, is responsible for providing 1st in class cleaning service within the Mustang Bio Worcester site.

The objective of a Facility Services Technician is to adhere to all Standard Operating Procedures (SOPs), ensuring that all cleaning, disinfecting, and associated documentation meet the expectations of Mustang's Good Manufacturing Practices (GMP) and Good Documentation Practices (GDP) and that all requests for special tasks are accomplished in a timely and accurate fashion.

This position requires the ability to work efficiently, providing a supportive and service-oriented approach in all interactions with fellow team members and employees. It is expected that Cleaning and Services team members will remain vigilant by reporting maintenance repair problems to the facility engineer and ensure that all non-conforming items are reported and logged daily.

Responsibilities:

- Perform work assignments as a team player
- Demonstrate the ability to work independently based on defined expectations to perform and participate in day-to-day cleanroom cleaning
- Demonstrate the ability to work in unison with departmental peers in Manufacturing, Quality, Operations, Analytical Development and Research and Development
- Maintain training status on gowning qualification & SOP curriculum
- Assist in cross-training fellow team members
- Disinfection of critical equipment
- Comply with safety rules, policies, and procedures; stop at-risk behavior of others and self
- Become familiar with cleaning chemical components and safety requirements
- Support shift lead in completing punch-list items
- Use proper personal protective equipment, including full body protective wear
- Provide high quality customer service and satisfaction
- Fill in during staff shortage
- Support biohazard waste removal process
- Assist with stocking consumables

Qualifications:

- 6 months of relevant experience, preferably in GMP/ critical space environment, or equivalent training, including medical assistant coursework or semiconductor industry
- Must be comfortable wearing a "Bunny Suit" for 4-6 hours per shift & working in confined spaces
- Ability to lift 40 pounds frequently during assigned shift
- Ability to understand reporting systems and importance of the environment
- Ability to stand, walk, lift, and use hands for extended periods (4 to 6 hours)
- Effective English communication skills: written, verbal and comprehension
- Basic Microsoft Office (Word and Excel) and general computer skills required
- Strong ability to solve problems, track, and record detailed information